

National Core Indicators

Adult In Person Survey 2017-18

Harbor Regional Center



NATIONAL CORE INDICATORS

- ▶ The National Core Indicators (NCI) is a tool that has been used by public developmental disabilities agencies to measure and track effectiveness of services as reported by individuals served.
- ▶ The core indicators are standard measures used across states for those served to assess quality of services provided.
- ▶ The Department of Developmental Services contracts with the State Council to conduct annual surveys on these measures.

DDS Website Information

www.dds.ca.gov/rc/nci/

The screenshot shows the DDS website interface. At the top, there is a navigation bar with links for 'About', 'Careers', 'News Room', 'Contact Us', and 'Display Settings'. Below this is a secondary navigation bar with icons and labels for 'Coronavirus', 'Consumers', 'Services', 'Regional Centers', 'Transparency', and 'Search'. The main content area features a large blue banner with the title 'National Core Indicators' and a paragraph explaining the survey's purpose. Below the banner are four tabs: 'Learn More', 'Survey Results/Reports', 'Self Advocates', and 'Individuals Transitioning'. To the right, there are two sidebars: 'Related Links' with links to 'National Core Indicators', 'Regional Center National Core Indicators Reports', and 'Mover Longitudinal Study'; and 'Contact Us' with links for 'NCI Regional Center Liaisons', 'State Council on Developmental Disabilities: Quality Assurance Coordinators', and an email address 'ncihelp@dds.ca.gov'.

CA.GOV

About Careers News Room Contact Us Display Settings

DDS Department of Developmental Services

Coronavirus Consumers Services Regional Centers Transparency Search

National Core Indicators

The National Core Indicators (NCI) Survey is used by the California Department of Developmental Services to assess performance in services and supports provided to people with intellectual/developmental disabilities (I/DD). The NCI survey has been used in California since 2010 as a requirement by the Welfare and Institutions Code, Section 4571 to implement a nation-wide quality assessment survey.

Learn More Survey Results/Reports Self Advocates Individuals Transitioning

The National Core Indicators (NCI) is a way the state and regional centers learn about the California service system. The State Council on Developmental Disabilities may ask to interview you for NCI. The interview is voluntary, that means you can choose to be interviewed or not. If you do answer the NCI questions, your information will be confidential and will not affect your services. During the interview

Related Links

- National Core Indicators
- Regional Center National Core Indicators Reports
- Mover Longitudinal Study

Contact Us

- NCI Regional Center Liaisons
- State Council on Developmental Disabilities: Quality Assurance Coordinators
- Email: ncihelp@dds.ca.gov

[HRC website www.harborrc.org/about/performance/audits](http://www.harborrc.org/about/performance/audits)

Surveys are completed every year

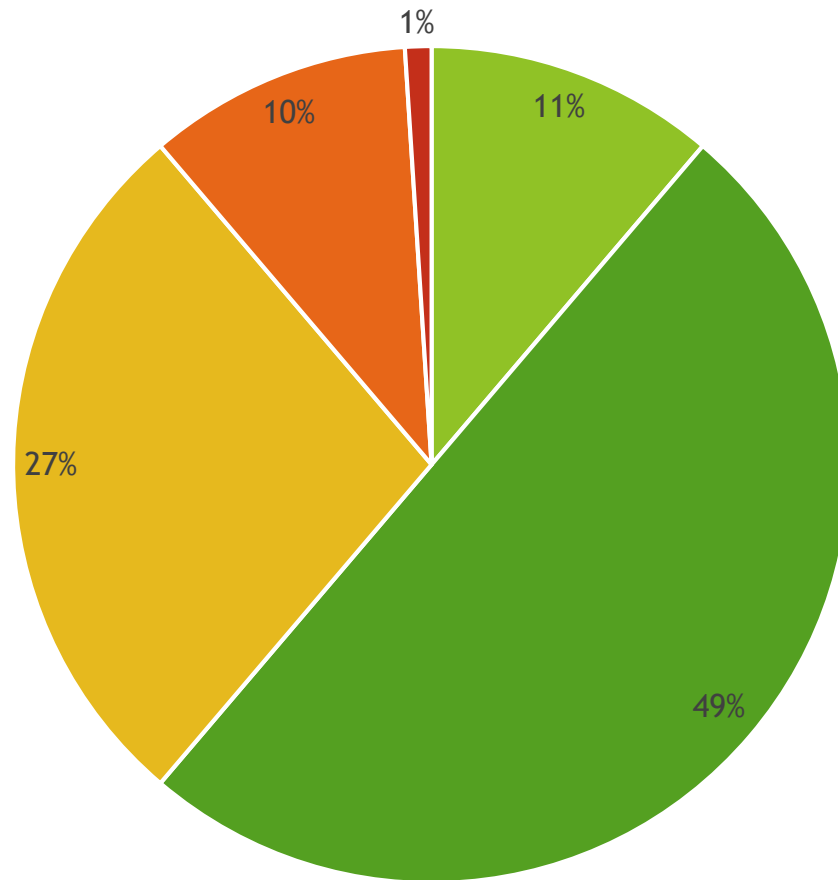
The different types of surveys or data collection are rotated every three years.

- Adult In Person Survey 2017-18
- Child Family Surveys 2018-19
- Adult Family Surveys 2019-20

2017-18 In Person Survey of Adults

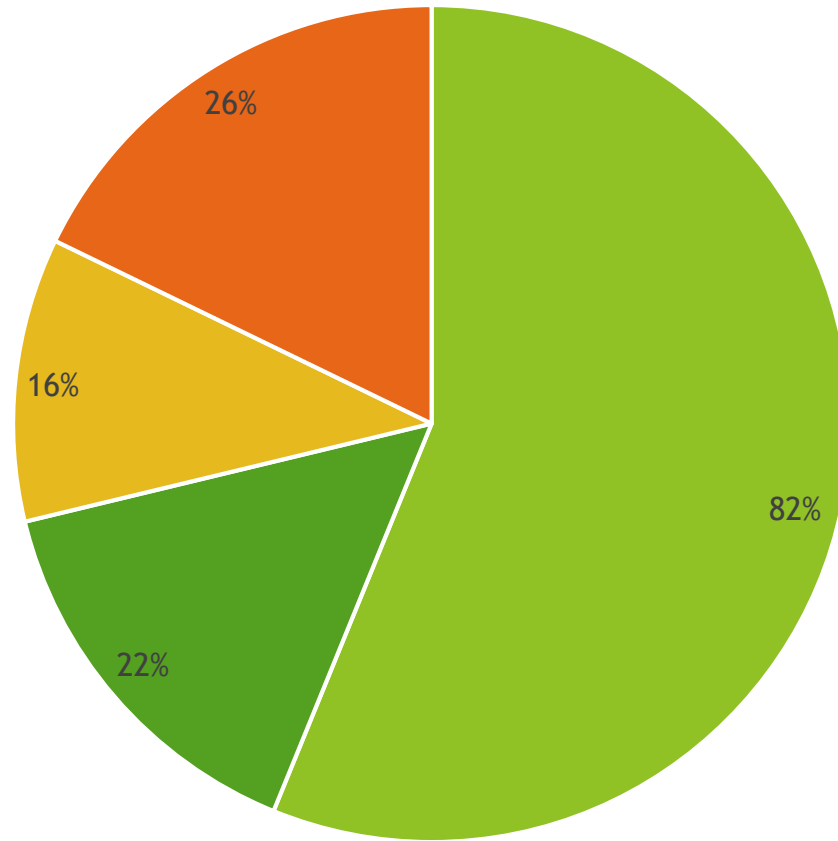
- ▶ 385 individuals ages 18-75 were interviewed.
- ▶ A face to face meeting was conducted with a person who is receiving services from the Regional Center
- ▶ The clients were asked how they feel about where they live and work, the kinds of choices they make, the activities they participate within their community their relationships and their health & wellbeing

Type of Residence of Participant



- Own Home
- Parent/Family
- Community Care
- Intermediate Care
- Skilled Nursing

Disability of Participant



■ Intellectual Disability

■ Autism

■ CP

■ Seizure Disorder

Employment

	HRC	CA
Has a paid job in the community	17%	15%
Has individual job with funded support	24%	24%
Has individual job without funded support	37%	31%
Has group job with our without funded support	21%	29%

Community Inclusion

	HRC	CA
Went out shopping	89%	89%
Went out on errands	87%	81%
Went out for entertainment	77%	72%
Went out to eat	88%	85%
Able to do things they like to do	76%	82%
Able to do things as often as they want to	69%	82%
Has enough things to do at home	80%	84%

Relationships

	HRC	CA
Has friends who are not staff or family	75%	73%
Has ways of interacting with friends when cannot see them	82%	83%
Can see and communicate with family when they want	83%	81%
Can go on a date or is married or living with partner	71%	75%
Often feels lonely	7%	11%

Choice

	HRC	CA
Chose where to live (if not with family)	47%	51%
Chose roommate or to live alone (if not with family)	34%	37%
Chose community job	80%	83%
Chose day activity	50%	48%
Chose daily schedule	77%	82%
Chooses how to spend free time	83%	89%

Health

	HRC	CA
Has a primary doctor	96%	97%
Had a dental exam in past year	74%	80%
Had an eye exam in past year	60%	52%
Had a hearing test in past 5 years	56%	50%
Had a pap test in past 3 years	57%	48%
Had a mammogram in past 2 years	68%	69%

Service Coordination

	HRC	CA
Has met with a service coordinator	94%	93%
Took part in last IPP	100%	99%
Understood what was talked about at IPP meeting	89%	84%
Service Coordinator asks what he/she wants	81%	84%
Aware that can choose to change service coordinator	94%	90%

Satisfaction

	HRC	CA
Likes where he or she lives	79%	89%
Wants to live somewhere else	22%	26%
Likes job	81%	89%
Wants to work somewhere else	16%	31%
Services and supports help person to lead a good life	83%	87%

Areas where we want to see even more progress...

- ▶ Exercising choice
- ▶ Satisfaction with choices
- ▶ Employment for our clients who want to work.
- ▶ Participation in the community
- ▶ Maintaining good health and regular health care