#### **Harbor Regional Center**

#### **Board Development Committee Meeting**

July 14, 2021

#### **Meeting Minutes**

In attendance: Ron Bergmann, Joe Czarske (Chair), LaVelle Gates, Paul Quiroz, Patrick Ruppe (Executive Director), and Jennifer Lauro (Executive Assistant)

Absent: Chris Patay, Ann Lee

#### **Minutes:**

The Board Development Committee held a meeting on July 14, 2021 at 10:00 am via zoom and reviewed the following:

- Current board term status and action plan for 2021-22
- Current composition and action plan for 2021-22
- Continued Board Recruitment; no new applications at this time.

Other Discussion on the following:

- Upcoming October Board Retreat
- Board Development Meeting 2021-2022 Meeting Schedule

Next Meeting: Scheduled for August 11, 2021

Harbor Regional Center
Board Planning Committee
Community Relations Committee
Joint Meetings September 8 and September 15, 2021

Planning Committee Members: Kim Vuong, Chair, Client/ Board Member; Patricia Jordan, Client/Board Member; Laurie Zalenski, Parent; April Stover, Senior Director of Programs, Ability First;

Community Relations Committee Members: Ann Lee, Chair, Board Member; Chris Patay, Parent/Board President; Jackie Solorio, Parent/Board Member; Dee Prescott, Service Provider, Easter Seals Southern California; April Rehrig, Parent; Osvaldo Robles, Parent; Laurie Zalenski, Parent;

Other Board Members in Attendance: Paul Quiroz, Chair, Service Provider Advisory Committee

On September 8<sup>th</sup>, committee members participated in a public meeting regarding the Harbor Regional Center Performance Plan, "What's Happening at Harbor Regional Center.

We provided a presentation to the community about regional center services and supports, including budget information, activity highlights for 2021, how these activities relate to our performance goals, our baseline performance thus far in 2021, and our performance goals for 2022.

Committee members heard input on regional center services and supports, performance objectives and planned activities from community participants.

On September 15<sup>th</sup> committee members are meeting to review the input from the community and offer input on the proposed Performance Plan, which is to be presented at the upcoming meeting of the Board of Trustees.

## **Harbor Regional Center**

## **Client Advisory Committee**

## August 14, 2021 via ZOOM

# Meeting Notes \*quorum not met to be official meeting

Members Present: Debbie Howard, Kelly Sutton, Mead Dudley, and Deaka

McClain

**Guest:** Kim Vuong (3rd meeting)

HRC Staff Present: Kris Zerhusen, Judy Taimi and Erika C. Landeros

Other: Jenelle Reyes, Life Steps Staff

### **Call to Order & Minutes Approved**

Meeting commenced at 1:10 p.m.

The minutes were reviewed (voting/approval not held due to lack of quorum).

### Welcome

- Judy Taimi introduced herself as the Director for Adult Services and thanked the CAC for having her explaining her role and history with Harbor Regional Center.
- Heather Diaz was introduced as our new Director of Community Services.

## **CAC Member Updates**

HRC had a board meeting on May 18, 2021 however, David is not present to provide update as initially planned. Will add to next meeting agenda.

By Deaka: She attended DDS CAC meeting virtually, on June 20, 2021 where adding another training topic was discussed by the group. The subject that the group seemed to focus the most was Safety and Domestic Violence. The group agreed to look into topics to develop further training and present at their next meetings.

Deaka then presented CAC DDS training course "Think, Plan, DO...Managing My Money." CAC Team viewed video together then went through the handouts having an interactive discussion on setting goals, developing a plan, and how to make a plan. Team discussed their financial goals with Kelly sharing she was interested in purchasing a computer. Erika will be mail forms/package to all CAC Members next week. Deaka ended her presentation with challenging CAC to work on focusing on their budget and setting goals.

Deaka also shared that her and Kim were working with the city of Long Beach advocating for inclusive playgrounds (they were featured in the newspaper as well).

### **HRC Updates**

Kris updated the committee with the Self Determination and explained that it has been available to all HRC clients since June 7, 2021. All staff at HRC is trained with SD as well. Deaka reminded the CAC team that there is a link on HRC's website in case anyone is interested in learning more about SD. The CAC then shared their views and opinions with SD vs traditional services and how it is an individual choice.

Kris then shared HRC's philosophy on client privacy and the HIPPA law explaining that all Service Coordinator's go through training regarding client confidentiality and how consents to release information are required.

Kris shared with the group that DDS directive still stands for face to face visits for quarterly and IPP meetings in both group homes and supportive living, if a client however elects, he/she can request meeting alternatively, i.e. via zoom.

#### **COMMUNITY**

Kelly Sutton then made a presentation on HRC's Resource Center as she is employed there! She shared that the Torrance resource center is now open to the public from 9 am to 4 pm via appointment only and stated that the resource center in Long Beach will be open soon by appointment only as well.

CAC Members then watched a virtual tour of the Ican Day Program that just opened up in the city of Long Beach and were encouraged to contact their Service Coordinators if they would like to be referred to it.

Items for next Meeting being held on 11/13/2021

- Invite Heather Diaz and Erika Segovia (community specialist)
- Cal Able Information requested

### **Adjournment**

Meeting adjourned at 2:38 p.m.

## **Next CAC Meeting**

The next CAC meeting will be held on Saturday, November 13, 2021 from 1:00 p.m.-3:00 p.m. Meeting to be held via ZOOM if the stay at home order within Los Angeles County is still in place; if the county allows in person meetings, then the meeting will be held at the Long Beach site with the option to ZOOM as requested by the CAC. Erika Landeros will communicate the location of meeting closer to the day of the meeting.

#### **CLIENT SERVICES COMMITTEE**

Virtually via Zoom – Tuesday July 27, 2021 6-8PM

**Attendees:** Kim Vuong, Guadalupe Nolasco, Patricia Jordan, Deaka McClain, Fu-Tien Chiou, April Rehrig, Maria Elena Walsh, Griselda Torres, LaWanna Blair and Lucy Paz (LRA – translator)

Welcome and introductions were made. LaWanna conducted a presentation on "Intake Analysis & Overview. The presentation included a comparison of the last two years to show how HRC was impacted by the COVID-19 pandemic. There was also discussion around the new laws, specifically provisional eligibility, continuation of remote services and the restoration of camp and social recreation services. There was also an update on the various trainings offered to families in response to parent concerns.

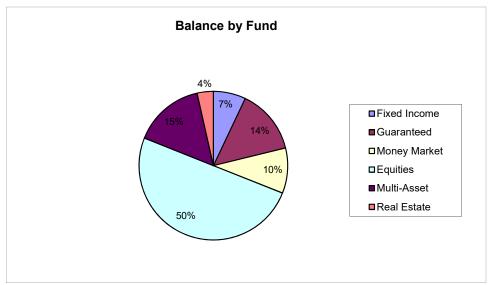
Maria Elena Walsh shared some updated information about the Family Resource Center, including information about HRC support groups. There was also discussion around creating an advocacy support group/workshop for young adults. Deaka and Kim expressed interest in being co-facilitators.

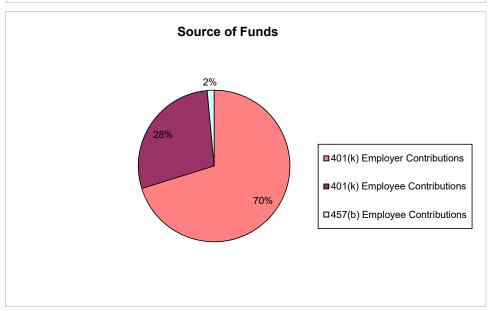
The next meeting is scheduled for Tuesday September 28, 2021 from 6-8pm via zoom.

	401(k) Employer	401(k) Employee	457(b) Employee	
	Contributions	Contributions	Contributions	<b>Total Balance</b>
Fixed Income	\$3,010,188	\$1,148,662	\$22,728	\$4,181,578
Guaranteed	\$4,796,165	\$2,887,695	\$663,926	\$8,347,787
Money Market	\$4,643,845	\$1,158,665	\$13,027	\$5,815,537
Equities	\$20,846,777	\$8,688,806	\$50,767	\$29,586,350
Multi-Asset	\$6,850,098	\$2,142,042	\$120,655	\$9,112,795
Real Estate	<b>\$1,359,316</b>	\$720,888	<u>\$6,314</u>	\$2,086,518
Total	\$41,506,388	\$16,746,758	\$877,418	\$59,130,564

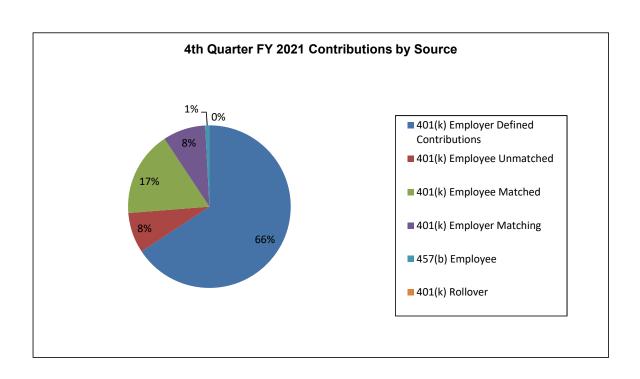
 $<sup>\</sup>ensuremath{^{\star}}$  Plan Balances include active and terminated employees still in the Retirement Plan.

<sup>\*\*</sup> Employee Contributions include \$1,377,946 in Rollover funds.





	<u>401(k)</u>	<u>457(b)</u>	
Fund Balance 3/31/21	\$57,734,954	\$853,340	
Activity 4/1/21 - 6/30/21			
Distributions	(\$3,463,057)	(\$881)	
Contributions	\$1,026,805	\$8,712	
Net	\$55,298,702	\$861,171	
Fund Balance 6/30/21	\$58,253,146	\$877,418	
Gain/(Loss)	\$2,954,444	\$16,246	
% Gain/(Loss) for the Period	5.12%	1.90%	
Participants			
Active Employees in Retirement Plan	329	3	60%
Terminated Employees in Retirement Plan	218	5	40%
Active Employees Total Balance	\$38,627,719	\$229,887	66%
Terminated Employees Total Balance	\$19,625,427	\$647,531	34%
Contributions Employer			
Defined (10%)	\$680,384	\$0	
Matching (50% of Employee Matched)	\$87,716	\$0	
Employee			
Matched (up to 6%)	\$175,432	\$0	
Rollover	\$0	\$0	
Unmatched Total	<u>\$83,274</u> \$1,026,805	<u>\$8,712</u> \$8,712	
		• •	



### Harbor Regional Center Retirement Plan Balances as of 6-30-2021

Loan Information	as of 3/31/2021	as of 6/30/2021	<u>Increase/</u> (Decrease)
Employees with Loans	00	07	(0)
Active Employees with Loans Terminated Employees with Loans	29	27	(2)
Total	<u>3</u> 32	4 31	(1)
Average Balance Amount	\$8,192	\$7,409	(\$783)
Loan Value Total	\$262,128	\$229,677	(\$32,451)

Meeting Minutes July 7, 2021

#### Opening:

The regular meeting of HRC Self Determination Advisory Committee was called to order at 6:07 PM on Wednesday, July 7, 2021 via Zoom. Quorum was established.

#### **Committee Member Present**

Linda Chan-Rapp, Parent
Deaka McClain, Client
David Oster, Client
Sunghee Park, Parent (BBT)
Miriam Kang, Parent
Johnanthony Alaimo, Office of Client Rights Advocacy Representative

#### **Committee Members Absent**

Patricia Jordan, Client Julianna Martinez, Parent Rosalinda Garcia. Parent

#### **HRC Staff Present**

Antoinette Perez – Director of Children's Services
Judy Taimi- Director of Adult Services

LaWanna Blair – Director of Early Childhood Services

Katy Granados- Client Services Manager Donna Magana- Client Services Manager

Ashley Brown- Intake Manager

Liz Cohen-Zeboulon – Client Services Manager Bjoern Peterson – Client Services Manager

#### **HRC Staff Absent**

Jessica Guzman-Client Services Manager Josephina Cunningham – Client Services Manager

#### **SCDD Staff Absent**

Brianna Reynoso

#### **Abbreviations**

HRC: Harbor Regional Center IF: Independent Facilitator PCP: Person-Centered Plan

SCDD: State Council on Developmental Disabilities

SDP: Self-Determination Program DVU: Disability Voices United FMS: Financial Management Service

#### **Visitors**

Paul Quiroz Lucy Paz Jamie Van Dusen SE Jeanne Wu Shelia Jones Susan Hadeishi Tanya Talley Doug Pascover Erin Hardimon Sajini Yogasund Gloria A.

Kyungshil Choi Whitney Williams Reiko Sakuma

Meeting Minutes July 7, 2021

#### Welcome

Introductions of committee members and guests – Via Chat on Zoom

#### **Approval of Minutes:**

Quorum was established; 5 committee members present during the zoom meeting. June 2, 2021 minutes posted and available for viewing on HRC website. Katy Granados made corrections to typos and spelling errors. Deaka McClain made the first motion for approval of minutes, second motion was given by David Oster. Linda Chan-Rapp suggested corrections which were highlighted in yellow, corrections were made. Linda Chan-Rapp requested a motion to approve June minutes with changes. Deaka McClain approved minutes and Miriam Kang made the second motion to approve June minutes.

## <u>Harbor Regional Center Monthly Update – Katy Granados – Client Services Manager and Antoinette Perez.</u> <u>Director Children's Services:</u>

- Current number of SDP participants 95
- # of Participants with completed PCP's 23
- # of Participants with approved Budgets 26 as of June 2021
- # of Participants with completed Spending Plans 24
- # of Participants who have gone live with SDP 24, increase of 3 clients as on June 2021
- Orientations: HRC decided to uphold the original June 7<sup>th</sup> date and started orientations in May. 2 English and 2 Spanish held in May, 89 families completed orientation.
- 5 orientations in June (3 English- 2 Spanish), total of 209 families have completed the orientation, 85 form the adult department, the rest are from early childhood and children's. As of today, 33 participants are enrolled in July orientations.
- 209 families that have completed the Orientation are new families and not from the original 95
- One of the things that we have notice, Spanish speaking families are attending the same orientations more than once to clearly understand all the information.
- Fair Hearings and Outcomes: We currently have two Fair Hearings HRC prevailed on one case, still
  waiting on decision for the second case.
- Resource Development: Families continue to share resources and who they use to do their PCP, which IF
  and FMS they use. HCBS final rule is on the forefront for the Regional Centers, providing assurance that
  programs used for the SDP are meeting guidelines, forms are being standardize and will be shared with
  programs and families. Forms will be shared with Advisory Committee once they are completed.
- Update on Parent Modules: HRC CSM's are reviewing and updating the modules, once done we will post
  and share with families and advisory committee. The Modules are written information about the SDP for
  reference. The Modules will be available in English and Spanish and other languages.

Meeting Minutes July 7, 2021

#### Skills4Care - Paul Quiroz:

- Reached out to 73 families that were initially interested in the mentor program: 10 Spanish, 1 Korean, 2
  Japanese, 60 English, out of the 73; 32 are still interested and would like follow up call, 36 unable to reach
  and 5 no longer interested.
- The 32 that are interested, are still looking for more information, not sure if they want to go first.
- Do we know when we are going to start the Skills4Care program? Depends on the clients/family's needs, we are ready to start.
- Will continue identify families / potential candidates still interested in the mentor program
- Out of the 32 that are still interested only 13 stated that they would be interested in working with a mentor and moving on to the next step.
- Next step, we will be looking at the 209 that have completed the orientation, SC's will be contacting families
  to find out if additional help is needed.

#### **Statewide Updates:**

- Statewide Committee- Linda Chan Rapp
- Panel discussion on Best Practices for Regional Centers, FMS's and IF's.
- Fast track services that would pair individuals with IF or FMS is they were stuck on the spending plan.
- The secret to moving forward with the SDP is getting a well-planned PCP.
- Suggestion for the Regional Center: simplify the budget process, getting budget and having it approved, set up timelines. It should not take more than two days to get budget.
- Develop timelines for the SDP
- Staff training is an area that we are doing well, however knowledge of the SDP is lacking not all RC staff are knowledgeable.
- How do you get an IF that is a good match? Ask about their history, training, experience with PCP. Focus on the participant and support them with the transition.
- IF should be networking with other IF
- Knowledge of generic services
- Panel also addressed the difficulties with getting payments on time for the PCP and IF. Also payments from the FMS for services.
- Linda Chan Rapp suggested that the committee work on developing timelines, helping families connect with IF.

#### Partner updates:

Office of Clients and Rights Advocacy – Johnanthony Alaimo

- Upcoming training: Your Voice, Your choice.
- Presentation will only be available in English, will it be recorded?
- Johnanthony Alaimo no to the recording
- Posted link in the chat

State Council – No representative at this meeting.

Meeting Minutes July 7, 2021

#### **Action items:**

- Miriam Kang, David Oster, Deaka McClain and Linda Chan Rapp have volunteered to start brainstorming
  for ideas for the 2021-22 f funds, still at the beginning stages of gathering information. Starting to meet, will
  hopefully have more to present at August advisory committee meeting. Does the committee still want to use
  funds for training and mentor programs? No response from committee members.
- Need input from other committee members
- Linda suggested having a spotlight presentation at every advisory committee meeting. Linda is requesting that committee members and others give input in the chat room.
- Can look at previous minutes to get names of IF's and FMS agencies.

#### Spotlight presentation: Doug Pascover, Executive Director of Imagine:

- His personal journey and tips for hiring an IF
- The main thing to know; self-determination program is very different from traditional services, big learning curve and it's about empowering clients and families to take the lead, develop the type of program that works best for them.
- It takes time to understand SDP and families should be patient, it's not for everyone.
- You have to be prepared to take on some of the responsibilities that were once covered by the regional center and your SC.
- I think that it's really important that the IF understands that they are there to help and support, not make the decisions
- The best way to pick an IF is to take inventory of your needs. Find someone that can help with areas that
  are weak
- Most important the thing about SDP, the client is the boss.
- You can do a hybrid: work with an agency and private hire, have the agency has a back up
- Doug will adjust his fee for IF based on client's budget.

#### **Public Comments:**

Next meeting: August 4, 2021 via Zoom 6PM-8PM

#### Adjournment, Conclusion

Meeting was adjourned at 8:03 PM. Minutes submitted by Liz Cohen-Zeboulon

Meeting Minutes August 4, 2021

#### Opening:

The regular meeting of HRC Self Determination Advisory Committee was called to order at 6:04 PM on Wednesday, August 4, 2021 via Zoom. Quorum was not established at start of meeting.

#### **Committee Member Present**

Rosalinda Garcia, Parent
Deaka McClain, Client
David Oster, Client
Sunghee Park, Parent (BBT)
Miriam Kang, Parent
Johnanthony Alaimo, Office of Client Rights Advocacy Representative

#### **Committee Members Absent**

Linda Chan-Rapp, Parent Patricia Jordan, Client Julianna Martinez. Parent

#### **HRC Staff Present**

Antoinette Perez – Director of Children's Services
Judy Taimi- Director of Adult Services
LaWanna Blair – Director of Early Childhood Services
Josephina Cunningham – Client Services Manager
Donna Magana- Client Services Manager
Ashley Brown- Intake Manager
Liz Cohen-Zeboulon – Client Services Manager
Bjoern Peterson – Client Services Manager

#### **HRC Staff Absent**

Jessica Guzman-Client Services Manager Katy Granados- Client Services Manager

#### **SCDD Staff Absent**

Brianna Reynoso

#### **Abbreviations**

HRC: Harbor Regional Center IF: Independent Facilitator PCP: Person-Centered Plan

SCDD: State Council on Developmental Disabilities

SDP: Self-Determination Program DVU: Disability Voices United FMS: Financial Management Service

#### **Visitors**

Lucy Paz Jamie Van Dusen Erin Hardimon Kim Vuong Laruen O'Neil

Meeting Minutes August 4, 2021

#### **Welcome**

Introductions of committee members and guests – Via Chat on Zoom

#### **Approval of Minutes:**

Quorum was established; 5 committee members present during the zoom meeting. July 7, 2021 minutes posted and available for viewing on HRC website. No changes noted. Deaka McClain motioned to approved minutes and David Oster made the second motion to approve July minutes.

#### <u>Harbor Regional Center Monthly Update – Josephina Cunningham – Client Services Manager and Antoinette</u> Perez, Director Children's Services:

- Current number of SDP participants 95
- # of Participants with completed PCP's 23
- # of Participants with approved Budgets 26 as of June 2021
- # of Participants with completed Spending Plans 24
- # of Participants who have gone live with SDP 24, numbers remain the same
- Orientations: HRC decided to uphold the original June 7<sup>th</sup> date and started orientations in May. 2 English and 2 Spanish held in May, 89 families completed orientation.
- Fair Hearings and Outcomes: HRC is in the process of completing a 3 part fair hearing, will not know outcome for another month.
- Resource Development: Families continue to share resources and who they use to do their PCP, which IF
  and FMS they use. Currently working on how PCP is going to be categorized.
- HRC roll-out update
  - Implementation Funds FY 20/21
  - Skills4care flyer outlining the purpose of the program and how mentor support will be provided shared with group. The referral process was sent to all SC and program available to all clients now. At this time, unknown of how many are interested and submitted those referrals

#### **Statewide Updates:**

- Statewide Committee- Rosalinda Garcia
  - Inquired about the new directive, however HRC does not know the details of the directive of how it
    will be implemented. We are assuming it will be 3 additional positions per regional center, but
    nothing is set in stone. We are currently awaiting more information

#### Partner updates:

Office of Clients and Rights Advocacy – Johnanthony Alaimo

- Upcoming webinar on Monday August 16th: Staff Attorney discussing COVID-19 and back to school, special education
- Gave overview and contact information on Office of Clients and Rights Advocacy

State Council - No representative at this meeting.

Meeting Minutes August 4, 2021

Miriam King stated that she reached out to State Council about committee members not attending.

- Members indicated that translation was inaccurate and did not feel supported. Suggestion for meeting to be in Spanish and the rest of the audience to obtain translation
  - It was side noted that one of the more skilled translator is specifically picked to be a part of this meeting.
  - HRC conducts cafecitos in Spanish, translated in English as requested
  - Allow for SDP trainings to be in Spanish and welcomed to attend as many as possible
- Members need to reach out to representatives to determine if they will remain or not
- If continue to be no show and/or no response, SDAC need to go to state council (hopefully with recommendations) for replacement to be voted in
- Rosalinda Garcia will reach out to current representatives to determine follow up steps
- Rosalinda will reach out to Antoinette to get names and will follow up with Chris if more guidance is needed

#### Action items:

- 2021-2022 implementation Funds RFP update
  - has not been decided on how it will be used. Linda leading a group for RFP. DDS stated there is no deadline, however RC is trying to reach deadline of end of September. Able to seek out assistance from community services, Angela Woods and Stacey Shaeffer.
- David Oster would like a more simplified PCP
- Miriam King- discussion of what we have heard out and about with SDP, good and bad happening here and at other regional centers
- A possible training on PCP vs IPP differences, possible training on understanding the value of PCP vs IPP
- What to do when you are unhappy with the people at you are hiring, what resources are there out to provide support.

#### **Public Comments:**

Next meeting: September 1, 2021 via Zoom 6PM-8PM

#### Adjournment, Conclusion

Meeting was adjourned at 7: PM.
Minutes submitted by Josephina Cunningham

Harbor Regional Center Service Provider Advisory Committee August 3, 2021 10:00 am Virtual via Zoom Meeting

## **Committee Participants**

Member Name	Organization
Paul Quiroz, Chairperson	Cambrian Homecare
April Stover	Ability First
Alex Saldana	Oxford Healthcare
Beverly Ruiz	InJOY Life Resources
Shelby Schultz	InJOY Life Resources
Catherine Bennage	Integrated Life
Angie Rodriguez	Social Vocational Services
Dee Prescott	Easter Seals
Diane Sanka	Easter Seals
Patricia Flores	Life Steps Foundation
Alex Saldana	Oxford Healthcare
Christine Grant	Dungarvin CA.
Anthony MacConnell	Dungarvin CA.
Jeri Miles	Mentor Network
Scott Elliott	ICAN California
Lindsey Stone	ICAN California
Ben Espitia	Goodwill Industries
Nancy Langdon	Canyon Verde
Harry Van Loon	ARC Long Beach
Melvin Randolph	Westview Services
Glenda Lang	Options for Birth and Family Services
Dana Simon	Peck House
Stephani Anderson	Momentum PTN

### **HRC Staff Participating**

Staff Name	Title
Heather Diaz	Director of Community Services
Judy Wada	Chief Financial Officer
Nancy Spiegel	Director of Information and Development
Leticia Mendoza	Community Services Department Assistant
Steve Goclowski	Clinical Services Manager
Mercedes Lowery	Service Provider Relations Manager
Judy Taimi	Director of Adult Services
Mary Hernandez	Director of Case Management Support Services

Ute Czemmel	Controller
Tes Castillo	Assistant Controller

#### Call to Order

Paul Quiroz called the meeting to order at 10:05 a.m.

#### **HRC Updates- New Staff:**

Welcome Heather Diaz, Community Services Director

Welcome Erika Segovia, Manager of Diversity and Inclusion

Welcome New Physician Dr. Lam Nguyen

Welcome RN Consultants: Deborah Lewis, Lisa Hobart, Princess Njuguna

#### HRC Staff return to the office

- Managers in the office four times per week
- Service coordination return 1-2 days per week
- HRC is now offering Intake Assessments on site at Torrance and Long Beach offices
- Resource Center open by appointment

#### **HRC Budget and Rates**

Judy Wada, provided an update the budget for HRC and statewide.

For last fiscal year budget 2020-21 and current fiscal year 2021-2022summarized as:

- ➤ FY 2020-21 POS Expenditure Projections Statewide & HRC Surplus
- ➤ HRC Total Projected Expenditures FY 2021-2022 \$251,513,640
- ➤ HRC Budget 19.8% Increase
- ➤ HRC Historical Data in 10 years, HRC grew about 5,000 clients

#### State Budget FY 2021-22 Highlights

- Enhanced Service Coordination for Underserved Clients
- Provisional Eligibility ages 3&4
- Self Determination Supports
- Deaf Community Specialist
- Community Navigators (At Resource Centers)
- Emergency Coordinators
- Performance Incentives for Regional Centers

#### **For Service Providers:**

- Elimination of the Uniform Holiday Schedule
- Elimination of Temporary Rate Sunsets
- DSP Training and Development
- Bilingual Differential for Direct Service Professionals
- Self Determination supports continues

### **HCBS Spending Plan (American Rescue Plan Act)**

- Social/Recreation Programs- Clients ages 3-17
- Modernize DDS /RC's Information Technology Systems
- Provider Rate Increases -Rate Study Implementation

#### **Provider Rate Increases: Rate Study Background**

- ABX2-1 in 2016
- Burns & Associates, Inc. awarded contract for Rate Study
- Rate Model Report submitted legislature in March 2019
- Provider Rate Recalculation
  - o 2021 Updating Assumptions
  - o Minimum Wage
  - o Considering labor costs, real estate, travel costs
  - High-cost area factors

#### **Provider Rate Increases: Rate Implementation**

#### **Increments:**

- Regional Centers are working with DDS to figure out how to implement
- Rate Increases effective April 1, 2022 June 30, 2022 is 25% "difference" Rates maintains thru June 30, 2023
- Rate increase effective July 1, 2023 June 30, 2025 is 50% of difference
- Rate increase effective July 1, 2025 June 30, 2026 is 15% of difference
- 10% rate incentive /Quality timing TBD
- Hold Harmless on Rate thru 2025

#### **Alternative Services Model Continues**

Mercedes Lowery, provided an update on ASDM services.

- ASDM vs Traditional Services
- HRC hosted several meeting with provider staff
- Providers are encouraged to submit re-engagement plans to Elizabeth Garcia Moya
- Mitigation Plans to send to CCL & copy to HRC
- Providers are starting to see clients in decreased capacity
- Town Hall meetings hosted by some service providers were beneficial

#### Steve Goclowski provided update

#### COVID-19 Update

- 135% increase in case rate in LA and 288% increase in Long Beach
- 83% are Delta variant nationwide; 60% more transmittable
- Rates of people getting hospitalized are due to the non-vaccinated population
- Get vaccinated or get tested regularly
- Continue to report new cases and isolate if positive

o PPE still available in limited quantities. Residential programs is the priority.

#### Special Thank you recognition to Alex Saldana and Oxford HealthCare!!

- HRC help facilitate almost 5000 vaccinations to families and providers
- 4,100 Pfizer and Moderna vaccine doses administered at HRC clinic site
- 30 homebound individuals and their family members
- Last clinic at HRC was held on July 9th
- HRC in partnership with Ability First and ICC
- 20 homebound individuals referred for vaccine through Torrance Memorial mobile clinic
- Oxford has provided in partnership with other regional centers and their Long Beach and Cerritos clinics about 20,000 vaccinations
- Pop up clinics are available if needed for service providers. Providers encouraged tocontact HRC if interested

#### **Announcements: Disability Thrive Initiative: Next Free Webinar**

- Changing role of the workforce supporting people with Disabilities Wednesday August 11, 2021 at 3:00pm
- Shifting from "providing care" to "supporting independence & community engagement"
- Developing the workforce through Competency-Based Education rather than just "training"
- Creating a culture that supports staff recruitment and retention
- More information available at scdd.ca.gov

#### **Service Provider Sharing:**

Dee Prescott, Easter Seals, Angie Rodriguez, SVS, April Stover, Ability First all shared the challenge to get staff to return to work and hiring qualified individuals. The number of applicants are extremely low. They have worked hard to offer incentives to individuals. However, the struggle remains across the board. They appreciate the support from HRC, service coordinators and families. Nancy Langdon, Canyon Verde shared that some families are interested in remaining virtual services. Angie shared that SVS is considering to mandate staff to be vaccinated.

Heather Diaz, encouraged service providers to contact their Provider Relations Team staff to keep informed of what their current situations are.

#### **Technology Lending Library RFP Award**

- FY 2020-21 CPP/CRDP Startup Fund Grant awarded to Easter Seals
- In collaboration with 5 Regional Centers.

#### Adjournment

Next committee meeting is scheduled for October 5, 2021 Meeting adjourned at 11:00 a.m.