## Harbor Regional Center Board Development Committee May, 2016

#### 2016-17 PROPOSED SLATE OF OFFICERS:

The Board Development Committee recommends the following slate of officers for next fiscal year. Nominations from the floor are welcome. A ballot will be provided at our annual Board meeting in May.

President John Rea

Vice President Bobbie Rendon-Christensen

Secretary Doug Erber Treasurer Jim Flores

#### **RE-ELECTION OF CURRENT BOARD MEMBERS:**

The Board Development Committee recommends the following Board members who are eligible to be elected to serve another term on the Board. A ballot will be provided at our annual Board meeting in May.

Doug Erber eligible for a 1 year term
Jim Flores eligible for a 2 year term
Patricia Jordan eligible for a 2 year term
John Rea eligible for a 1 year term
Bobbie Rendon Christensen eligible for a 2 year term
Monica Sifuentes eligible for a 2 year term

#### **Filling Vacancies:**

There are three current Board members whose terms will expire and who are not eligible to be reelected. They are: Joe Czarske, David Gauthier and Wendy Sorel. We thank them for their service and will give special recognition to them at our upcoming Board Retreat.

Former HRC Board members <u>Fu-Tien Chiou</u> and <u>Mariano Sanz</u> are recommended for election to the Board to fill two of the vacancies. <u>Two clients</u> are also being recommended for the Board due to David's vacancy and also due to the fact that Marvin Malito has had difficulty in attending our meetings and has indicated he will not be able to continue as a Board member. The two clients being recommended are:

<u>Jeffrey Herrera</u>, an HRC client since childhood and a recent graduate of UCLA. He is employed as a paraeducator for the Torrance Unified School District. See attached Board application.

**<u>Kim Vuong</u>**, a regional center client for many years and a graduate of Santa Ana College. She is employed by the Tichenor Orthopedic Clinic for Children as a speech aide. See attached Board application and cover letter.

Ballots will be provided at the May Board meeting.

#### **Client Services Committee**

#### March 22, 2016

#### Members present:

Fu-tien Chiou Patricia Jordan David Gauthier Kristine Engels

#### HRC staff present:

Mary Hernandez Heather Shepherd

- Began meeting by reviewing our current meeting structure and moving forward what do we want to accomplish
- Discussed need to increase membership Kristine is going to seek out other vendors, Directors
  will task their departments to seek out new members Agreed that we need closer to 10
  members recognizing not everyone can make it each time
- Discussion on what is the purpose of the client services committee meeting?
- Discussion on how to help members understand that all topics are of personal interest but also, topics should be of interest because you serve to help all of HRC people.
- Directors to bring back a structured agenda for the upcoming fiscal year
- Committee likes the idea of more speakers to inform on services available
- Committee agrees with structure of committee to be by Directors bringing topics by department for feedback.

#### When recruiting members potential members need to understand:

- \* HRC serves people birth to end of life
- \* expect that they will provide input about info presented
- \* will review Policies and provide input

#### Topics of interest to current members include:

- \* Employment \*NCI \*Forensics \*Early Start Services
- \* Self Determination \* School age services

Next meeting will be held on April 26, 2106

#### **Client Services Committee**

## April 26, 2016

## **Members Present:**

Fu-tien Chiou Patricia Jordan David Gauthier Deaka Mclain Jeff Brower Craig Kalem LaVel Gates

#### **HRC Staff Present:**

Antoinette Perez Heather Shepherd

- Introductions and Welcome to newer people
- Reviewed March 22, 2016 meeting and notes
- Recruitment Efforts
  - o 8 people contacted, one person confirmed
    - Reaching out to parents and family members to see who can participate
    - Is it possible to call into the meeting
    - Should we have more structure like agenda in 72 hours in advance and make meeting more accessible by calling in etc...
    - motivating topics ... Need to moving and inspiring ... Make it clear that a person's time is meaningful etc... Broaden scope of services and challenge the needs and accessibility of services and supports ... Look at targeting disparities...

#### **Recommendations From the Committee**

- what are the services, information and support that HRC can offer to client
- should cover the topic of accessibility within the education of the services and delivery system
- what would it look like to review the data re: application of services and information that HRC offers to the people serve
- Resource Development topics
- assessment and decision making process
- look at survey data and target topics accordingly
- Relationship between SC and client ... Carefully represent the family / client
- Training review... What types of training does HRC offer for clients/community as well as internal training for staff in order to make SC more effective with families

## **Self Determination updates** David Guathier

- No real meaningful updates
- possibly another 6 months before we get updates and direction

## **Status of Health Advisory**

Patricia shared it was discontinued and our focus should be elsewhere

## Next Meeting: 5/24/16

- Topics for meetings email in advance with reminder of May meeting
- Verify the dates of the meetings

## Harbor Regional Center Service Provider Advisory Committee Minutes: April 5, 2016

Members Present: Rhiannon Acree, Bryan Barba Cambrian Homecare; Patty Solorzane, Oxford Home Care; Nancy Langdon. Canyon Verde; Kimberly Elliot, Pediatric Therapy Network; Harry Van Loon, ARC-Long Beach; Kristy Glass, Arts and Services; Kayla Wright, Alliance Human Services; Barbara Schlosser, Ability First;; Rob Haupt, AST; Dee Prescott, Easter Seal Southern California; Glenda Lang, Birth and Family Services; Angie Rodriquez, Social Vocational Services; Mary Grace Lagasca, InJOY Life Resources

**HRC Staff Present:** Patricia Del Monico, Executive Director; Judy Wada, HRC Chief Financial Officer; Barbara del Monico, Jonathan Barco, HRC Resource and Technology Center; Ashley Ayala, HRC Fiscal Monitor;; Colleen Mock, HRC Community Services Director

#### **Assistive Technology Presentation:**

Mr. Jonathan Barco conducted demonstrations of various assistive technology devices and discussed the process of referrals for AT assessment and consultation through the HRC service coordinators.

#### **DDS Updates:**

Ms. Colleen Mock announced that effective 4/4/16 Ms. Nancy Bargmann is the new Director of DDS.

#### **CMS-HCBS**

Ms. Mock announced that DDS is working on revising the transition plan for the CMS final rules. HRC has stated scheduling appointments with service providers to discuss compliance with the CMS rules

#### **Self-Determination Update**

Harbor Regional Center's Self-Determination Advisory Meeting continues to meet monthly on the second Wednesday evening in Torrance.

DDS has been preparing the training materials for distribution.

Harbor Regional Center Service Provider Advisory Committee April 5, 2016 Meeting Minutes Page 2

## **DDS Service Provider Rate Survey**

DDS will establish the amount of rate increase per service category and the due date for the surveys is 4/15/16.

#### **Legislative Informational Activities**

ON 3/21/16, Assembly Member David Hadley and Digital First Media were both honored at a legislative reception on for their support of the developmental services system. The event was held in the HRC Torrance office and was well attended by families, clients, service providers and staff. There will be further information provided to the legislators on Grass Roots day on 3/30/16.

#### **Cultural Diversity**

Harbor Regional Center held two cultural diversity meetings on the afternoon of March 23, 2016 in Torrance and in the evening of March 29, 2016 in Lakewood.

Ms. Patricia Del Monico discussed the need for both cultural diversity of service provider staff as well as language capacity.

Harbor Regional Center is in the process of gathering a baseline of cultural diversity of service providers.

## **Budget Update**

Ms. Judy Wada announced that there are no projected statewide deficits in the developmental disabilities system

#### The HRC Service Provider Advisory Meeting Schedule for 2016 is:

June 7, 2016

August 2, 2016

October 4, 2016

## Harbor Regional Center Board Planning Committee April, 2016

## Performance Plan 2015 Year End Report

In March, the committee reported on our review of year end performance outcome data for Harbor Regional Center, as provided by DDS. Following that meeting, DDS sent us the annual template for regional centers to complete and post the data on our website. HRC has also shared these positive outcomes when meeting with our legislators in Sacramento and locally.

The attached report reflects client data as of the end of December, 2015. It summarizes how HRC has continued to promote integration and support inclusion of our clients in the community.



## **Harbor Regional Center**

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Spring 2016

## **Performance Report for Harbor Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. The Department of Developmental Services (DDS) has established goals for all Regional Centers in California, to continuously improve outcomes for people with developmental disabilities. These goals are listed as Public Policy Outcomes in our annual Performance Plan. Harbor Regional Center wants to improve every year, and meet or exceed the statewide standard. The charts that follow show some of these key areas in which Harbor Regional Center has continued to improve outcomes for the people we serve.

Last year, at Harbor Regional Center (HRC) we served about 12,000 clients. The charts on page 2 tell you about the clients we serve. You'll also see how well we are doing in meeting our goals.

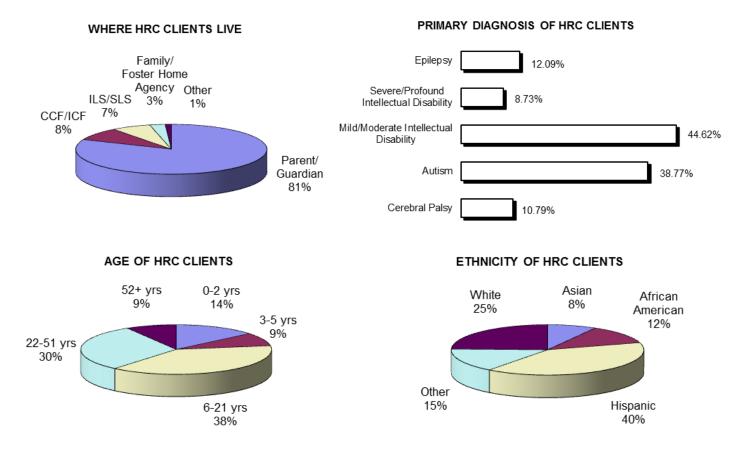
At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. We have done well in the following areas:

We have continued to assist and support our clients to live in home settings in the community. By the close of December, 2015, only 0.23% of HRC clients are remaining in State Developmental Centers, only 1.5% of HRC adults remain in licensed homes serving 7 or more, and no HRC children live in homes serving 7 or more. Adults in large health care settings such as Skilled Nursing Care are being assisted to move to smaller more integrated home settings in the community as well. Over 80% of HRC adults and 99.8% of HRC children live with families or in independent and supported living.

Due to an extended statewide freeze on service provider rates, and limited, restricted funds for resource development, we need to work even harder to develop and maintain adequate resources to meet the needs of our clients in the community. Unfortunately, all regional centers statewide, including Harbor, have seen increasing numbers of service providers who are unable to continue their services under current fiscal limitations. We have continued to work very hard to develop additional resources which promote community integration and inclusion, in all parts of our service area, to increase living options, opportunities for post-secondary education, employment preparation and support, and varied adult day options to meet a wide range of individual needs. We continue to advocate along with our sister regional centers and service provider organizations statewide for adequate funding to restore our service system.

#### Who uses HRC?

These charts tell you about who HRC clients are and where they live.



# How well is HRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the beginning of 2015. And, the second column shows how HRC was doing at the end of 2015.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2014		December 2015	
	State Average	HRC	State Average	HRC
Less Clients live in developmental centers	0.42%	0.36%	0.36%	0.23%
More children live with families	99.04%	99.88%	99.15%	99.80%
More adults live in home settings*	77.30%	80.07%	78.04%	80.92%
Less children live in large facilities (more than 6 people)	0.07%	0%	0.06%	0%
Less adults live in large facilities (more than 6 people)	2.96%	1.74%	2.78%	1.50%

<sup>\*</sup> Home settings include: independent living, supported living, Adult Family Home Agency homes, and clients' family homes.

#### Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period	
Passes independent audit	Yes	Yes	
Passes DDS audit	Yes	Yes	
Audits vendors as required	Met	Met	
Didn't overspend operations budget	Yes	Yes	
Participates in the federal waiver	Yes	Yes	
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	93.81%	94.79%	
Intake/Assessment timelines for clients age 3 or older met	100%	100%	
IPP (Individual Program Plan) requirements met	99.75%	99.29%	
IFSP (Individualized Family Service Plan) requirements met	95.94%	92.71%	

<sup>\*</sup>CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

Harbor Regional Center continued to meet compliance measures, such as passing audits by DDS and independent auditors, completing required audits of HRC service providers, and managing within our allotted Operations budget. 100% of HRC intakes were completed in a timely manner, within required timelines or sooner. We continue to focus upon individualized, family- and person-centered, and culturally responsive service planning and coordination for our clients and families.

#### Want more information?

We hope this report helps you to learn more about HRC.

To see the complete Performance Plan, go to: <a href="https://www.harborrc.org/about/performance">www.harborrc.org/about/performance</a>, or contact Nancy Spiegel at (310) 543-0658.

# HARBOR REGIONAL CENTER Self Determination Advisory Committee

Meeting Minutes March 9, 2016

#### **Opening:**

The regular meeting of the Harbor Regional Center Self Determination Advisory Committee was called to order at 6:10 pm on March 9, 2016 in Conference Room A-4 at Harbor Regional Center. Co-Chairperson, Ray Ceragioli, was absent, Co-Chairperson, Miriam Kang. was present and presided over the meeting.

#### **Committee Members Present:**

Rosalinda Garcia, Parent/Provider David Gauthier, Client Miriam Kang, Parent Carola Maranon, Parent Deaka McClain, Client Linda Chan-Rapp, Parent Mariano Sanz – Parent

#### **Committee Members Absent:**

Ray Ceragioli, Parent Eva Casas-Sarmiento, Disability Rights California

#### **HRC Staff Present:**

Patricia Del Monico, HRC Executive Director Liz Zebulon-Cohen, HRC Client Services Manager

#### **SCDD Staff Present:**

Chris Arroyo Gail Skvirsky-Bohn

#### **Visitors Present:**

Tracy Barrow
Tony & Michele Dahlerbranch
Kathy Seid-Erikson
Kathryn Platnick
Jeffrey Robertson

### **Approval of Minutes:**

Minutes from the regular meeting held on February 10, 2016 were approved.

#### **State Council Reception and Meeting:**

Linda Chan-Rapp and Miriam Kang each attended at least one of the State Council sponsored events and summarized their notes for the full group.

Discussion followed and Miriam suggested that the HRC Self Determination meetings might be held in different locations in order to make them more available to those who might want to attend. Pat offered to speak with some HRC service providers to see if they would be willing to host some of the meetings while HRC's Long Beach office is under construction.

#### **Presentation on Financial Management Services:**

Pat introduced Ryan Iwamoto, Owner and Co-Founder of 24 Hr. HomeCare and Stephanie Medina, Regional Director, who had been invited to provide information to the Advisory Committee about Financial Management Services.

Ryan gave some background information about his business and shared that 24 Hr. HomeCare started their business in 2008. At this time they have 15 locations in California, Arizona, and Texas and are currently working with 13 Regional Centers to provide FMS services.

Ryan and Stephanie used a PowerPoint presentation about FMS services and how they are expected to be utilized when the Self-Determination Program is implemented. He advised that under the Self Determination Program the FMS is expected to be the only service that must be vendored by the Regional Center.

Pat advised the group that she would make sure Ryan's presentation would be placed in HRC SDP Drop Box and posted on the website.

#### **HRC Client Advisory Committee Input:**

Deaka and David both stated that HRC clients believe the Self Determination Program is a little overwhelming and they think they will need more information to evaluate it. Chris offered to do some training on the SDP at one of the Client Advisory Committee meetings and Deaka and David will discuss this possibility with their members.

#### **Announcements:**

Pat announced that HRC will be holding their annual meetings at which HRC expenditure data is shared. She distributed flyers about the upcoming meetings.

Pat also announced that Assemblyman David Hadley is scheduled to speak and meet with HRC clients and families on March 21, 2016 from 4 to 5:30 at Harbor Regional Center and she invited all members of the HRC SDP Advisory Committee to participate.

Chris announced training at California State University, Northridge on Saturday, April 30<sup>th</sup> from 9:30 to 5pm on Independent Facilitators in Self-Determination. He handed out flyers announcing the training.

#### **Adjournment:**

Chairperson, Miriam Kang adjourned the meeting at 8:01 pm. The next general meeting will be at 6:00pm on April 13, 2016, in Conference Room A4 at Harbor Regional Center, 21231 Hawthorne Blvd., Torrance, CA 90503

Minutes submitted by: Liz Cohen-Zeboulon

# HARBOR REGIONAL CENTER Self Determination Advisory Committee

Meeting Minutes April 13, 2016

#### **Opening:**

The regular meeting of the Harbor Regional Center Self Determination Advisory Committee was called to order at 6:08 pm on April 13, 2016 in Conference Room A-4 at Harbor Regional Center. Co-Chairperson, Ray Ceragioli, was absent, Co-Chairperson, Miriam Kang was present and presided over the meeting.

#### **Committee Members Present:**

Rosalinda Garcia, Parent/Provider David Gauthier, Client Miriam Kang, Parent Carola Maranon, Parent Deaka McClain, Client Linda Chan-Rapp, Parent Mariano Sanz – Parent

#### **Committee Members Absent:**

Ray Ceragioli, Parent Eva Casas-Sarmiento, Disability Rights California

#### **HRC Staff Present:**

Patricia Del Monico, HRC Executive Director Mary Hernandez, HRC Director of Adult Services

#### **SCDD Staff Present:**

Chris Arroyo Gail Skvirsky-Bohn

#### **Approval of Minutes:**

Minutes from the regular meeting held on March 9, 2016 were approved.

#### **Presentation on CMS Rule:**

Pat Del Monico gave a presentation on the new CMS rules and the effect this will have on implementing Self Determination. The intent of this new rule is for clients to have full access to the benefits of community living and the opportunity to receive these services in the most integrated setting appropriate. Any services purchased by SDP participants must comply with the CMS rules.

Pat advised the group that she would make sure the presentation would be placed in HRC SDP Drop Box and posted on the website.

### **Committee Roles and Future Activities:**

Following a lengthy discussion there was an agreement that there is not enough definitive information available to allow for Regional Centers to do meaningful outreach at this time. The committee is cautious as they do not want to spread erroneous information to families and clients.

Discussion followed concerning support groups already in existence here at HRC that will be able to be helpful in getting information out when the SDP training materials are. Pat informed the group that HRC utilizes the HRC website to update all families on any latest information regarding SDP. In addition e- bulletins go out weekly and there is always information about SDP included.

Members of the Committee commented about the lack of knowledge the school districts have about SDP. Pat informed the members that HRC works with about 15 different school districts within the HRC service area and committee members suggested that there might be a possibility of sending flyers home with students when the trainings are ready to be scheduled.

Pat advised the group that HRC is in the process of developing a one page flyer about SDP to hand out to families at each IPP. She will share it with the Committee at the next meeting.

The group agreed that the role of the facilitator will be the topic for the next meeting. Chris will take the lead to get the speaker for this topic.

#### **Announcements:**

Pat announced that HRC will be holding their annual meetings at which HRC expenditure data is shared. She distributed flyers about the upcoming meetings.

Pat also announced that Assemblyman David Hadley is scheduled to speak and meet with HRC clients and families on March 21, 2016 from 4 to 5:30 at Harbor Regional Center and she invited all members of the HRC SDP Advisory Committee to participate.

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#### **Adjournment:**

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Minutes submitted by: Mary Hernandez